

# First Name Last Name

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**SUMMARY:** Analytical professional with experience in data analysis, process improvement, and digital tools. Skilled in problem-solving, working with stakeholders, and turning insights into practical solutions. Focused on delivering measurable results.

## **EDUCATION**

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**BA in Automation and Management, Kazakh-British Technical University** 2018-2022

- Coursework: International Business Management, C++, Statistics, Advanced calculus, Project management, Product Development.

**Junior Product Manager, ProductBee** 2023

- Coursework: Unit economy, product development, product metrics and analytics, Scrum for product development, customer development.

## **EXPERIENCE**

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**Japan Tobacco International, Process Improvement Analyst** Jul 2022 - present

*A leading international tobacco product manufacturer*

- Performed data gathering, root cause analysis, and performance trending in order to develop appropriate process control changes.
- Created and implemented analytics tools for Core Manufacturing and Material KPIs, OKRs, thanks to which was nominated for the “INSPIRE” award.
- Increased the productivity by 7% of tobacco production lines by analyzing production data and creating process improvement reports.
- Implemented and managed Product Tracking Information System in the Armenian market.
- Conducted full lifecycle analysis, including requirements gathering, design and implementation of BI solutions within Agile team, thanks to which was saved about 7 working hours in week.
- Supported the ecosystem, database connection, and gateway connection to Power BI reporting during the go-live process of the product.

**LLP “G-Park”, Technical Sales Manager** Sep 2021 – May 2022

*One of the largest construction companies in Kazakhstan*

- Organized regular team meetings with stakeholders.
- Managed the UI/UX team, improved user stories and epics in the backlog of the product.
- Conducted 10 in-depth CustDev interviews with customers, resulting in a saved 2 months of work.
- Assisted in budget preparation, directly communicated with suppliers and customers.
- Wrote project-related reports and monitored work plan execution.

**UNIWEAR KBTU, Co-Founder** Sep 2020 – Jan 2021

- The design of the emblems of each faculty was developed.
- 129 sweatshirts were sold.
- A marketing strategy has been developed.

## **ADDITIONAL INFORMATION**

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**Languages:** native Russian and Kazakh, Upper-Intermediate English (IELTS 6.5).

**Achievements:** Google Agile PM certificate, Google Data Analytics program certificate, EY Power BI advanced level certificate, Product Analytics certificate.

**Hard skills:** SQL, Power BI, MS Office, Tableau, Agile framework, Jira, C++, Amplitude, Power Automate, SAP Analysis tools, Google Analytics.

**Soft skills:** Empathetic, communicative, data-driven, result-oriented, critical thinker, strategic focused.